



**Primary Locums' are proud to offer the following evening/ half day course**

***'Enhance Your Telephone Consultations'***

**DELIVERED BY  
EFFECTIVE PROFESSIONAL INTERACTIONS (EPI)**

Facilitator – Dr Malcolm Thomas

**Tuesday 10 May 2016  
Registration 17.45 Course Start 18.00  
Course End 21.00 (3 hrs)**

Venue – Oakfields Health Centre, Hamsterley Colliery, Newcastle Upon Tyne NE17 7SB

Cost - £75 + VAT

**The evening aims to help you**

- Improve patient outcomes
- lower your medico-legal risks
- Improve your efficiency and use of time
- Improve consultation satisfaction for you and your patients
- Uses the techniques recommended in 'What's a good doctor and how do you make one' BMJ themed edition
- Meets the RCGP guidance on revalidation evidence of GP's

To **\*book** or for more information please contact:

**Louise Swinburne**

Email [info@primarylocums.com](mailto:info@primarylocums.com)

Tel: 01207 566120

*\*Full payment will be required at the time of booking.*

[www.primarylocums.com](http://www.primarylocums.com) and [www.effectivepi.co.uk/](http://www.effectivepi.co.uk/)