

Burn Brae Medical Group

Practice Profile



Burn Brae Medical Group

CQC overall rating

Outstanding ☆

19 November 2015



Mission Statement

Burn Brae Medical Group is committed to providing safe, high quality and compassionate care in a welcoming and friendly environment, delivered by a well-trained, innovative, and dedicated team

Background

Burn Brae Medical Group can trace its partnership back to the early 1800s and has a rich history. In recent times having gained the QPA award in 2007 we were reaccredited in 2012 and then in 2015 have been rated as “Outstanding” by the Care Quality Commission.

Premises

In 2008 we moved into a modern purpose built Primary Care Centre along with The Sele Medical Practice. The building is structurally part of Hexham General Hospital affording easy access to their facilities for our patients and staff.

Our new building is very patient friendly, being built all on one level with large consulting rooms, easy disabled access, plenty of natural light and within easy reach of the town centre and with good public transport links.

Northumbria Health Care NHS Foundation Trust operate 100 visitor car parking bays on a pay and display basis.



A community pharmacy is located close to the Primary Care Centre.

We have a total of 14 consulting rooms and we share a minor surgery room. Patient facilities include a mother and baby room and an enclosed child play area. We have a waiting room blood pressure monitor, offer ECGs, 24 hour

ABPM and cardiac event monitoring in addition to a wide range of enhanced services.

Our Team

Doctors

Dr. F M Noreen Powell (female) MB ChB (Leeds 1980) DCH FRCGP DRCOG
Dr. Powell has been a Partner with the practice since 1993. Her interests include family planning and dermatology. Dr. Powell is involved in fifth year medical student teaching.

Dr. David A. Shovlin (male) MBBS (Newcastle 1995) FRCP FRCGP
Dr. Shovlin has been a Partner since 2001. He has a special interest in cardiovascular medicine and spends half a day each week in the cardiology department at Hexham General Hospital and two days per week as a Director of the Northumberland Clinical Commissioning Group.

Dr. Paul McClintock (male) MBBS (London 1989) MRCGP DRCOG DCH
Dr. McClintock has been a Partner since 2002. His interests include cardiovascular medicine, asthma, dermatology and immediate care. He also carries out minor surgery and is a GP Trainer.

Dr. Nick Hargreaves (male) MBBS (Newcastle 1999) MRCP MRCGP
Dr. Hargreaves has been a Partner since 2008. Dr. Hargreaves is involved in third year medical student teaching and leads on research.

Dr. Anne Chalmers (female) BSc (Hons) MB ChB (Leicester Warwick 2005) DRCOG DFRSH MRCGP. Dr Chalmers carries out minor surgery and family planning and is involved in fifth year medical student teaching. Dr Chalmers has been a Partner since 2013.

Dr Nikki Franc (female) MBBS (Newcastle 1998) MRCGP DRCOG
Dr. Franc joined the practice in 2011. Dr. Franc is involved in third year medical student teaching.

Dr Sarah Frew (female) MBChB (Edin 2002) MRCGP DRCOG
Dr. Frew joined the Practice in 2014 and has interests in child health, women's health and mental health.

Practice Nursing Team

Our team of three Practice Nurses (Alison McClintock, Hazel Darling and Louise Chicken) offer a wide range of clinics in health promotion and management of chronic conditions. They are assisted by our Health Care Assistant, Lorraine Dodd.

Community Nurses

The Community Nursing team work across both Burn Brae Medical Group and The Sele Medical Practice. Their office is based within the Sele Medical Practice.

Health Visitors

The Health Visiting team work across both Burn Brae Medical Group and The Sele Medical Practice managing a corporate caseload. The team consists of three Health Visitors and a Nursery Nurse. Their office is based within our administrative rooms in the Practice.

Community Midwife

The Community Midwives are based within the Midwife-led unit at Hexham General Hospital and clinics within the Practice.

Care Managers

Care Managers attend our weekly Primary Health Care Team meetings and our monthly meetings concerning patients at high risk of hospital admission.

Business Manager

Simon Guy has responsibility for staffing, IT, contracting, equipment and the building.

Practice Administrator

Anthea Adamson is responsible for day to day financial operations, payroll and practice rotas. She is also responsible for the administration of the GP Registrar and Medical Student placements.

Receptionists

Our reception team are responsible for greeting patients and visitors at the practice, booking appointments, relaying messages to and from patients and the clinical team and repeat prescription handling.

Practice Medicines Manager

Our Practice Medicines Manager is responsible for undertaking activity related to the safe prescribing of medicines and conducts and coordinates clinical audit. The role includes a great deal of patient contact (especially concerning repeat dispensing) and coordination of dosette boxes with local pharmacies and controlled medication monitoring.

Clerical Team

Our clerical team manage incoming and outgoing medical records (including their summarisation), scanning of patient correspondence and data capture. They also deal with the cervical and breast screening programmes, manage the out of hours communications and patient leaflets/displays.

Secretarial Team

We have dedicated secretarial support for the GPs to transcribe dictated letters, process e-referrals (Choose and Book) and all aspects of referral management.

A Unique Practice

The practice prides itself on its inclusive nature and informal approach. Social events are open to all members of the Primary Health Care Team and their families and each year the Partners host a Christmas Party. While we take our medical service provision very seriously, we also strive to make sure Burn Brae is full of friendship, support and laughter. We encourage our staff to look after their own health and wellbeing.

The practice was one of the first 6 to be approved on the inauguration of the Newcastle Vocational Scheme in 1969 and has been a Training practice ever since, now within the much enlarged Northumbria Vocational Training Scheme. A large number of Registrars have passed through our Practice and the majority are now Principals throughout the U.K.

The Practice is popular with the Northumbria Vocational Scheme. In addition to GP Registrars the practice teaches both third and fifth-year medical students.

We have always believed that audit and research are fundamental parts of general practice and have been involved at many levels throughout the last two decades. We were a Regionally funded Research Practice and later moved on to lead for the West Northumberland Research Group. Articles and papers have been published from the practice by Partners, GP Registrars and other members of staff.

Dr. Shovlin has special skills in cardiology and works one afternoon per week at the local cardiology clinic. Dr. Shovlin's skills are used within the practice for advice on patient management and education. He also runs a service for arrhythmia diagnosis using an ECG event recorder loaned to our patients.

We manage the vast majority of our diabetic patients in-house using a Care Planning approach that was first piloted in this Practice a number of years ago.

As a Practice we have always prided ourselves in looking outward at the bigger picture and to this end we have several people who participate in local and regional bodies. Dr. Shovlin is a Locality Director for the Northumberland Clinical Commissioning Group and Simon Guy is an Executive Director for Hadrian Primary Care Alliance (GP Federation).

Demography

Hexham is a Northumberland market town with a population of approximately 13,000 situated in the Tyne Valley some 20 miles to the West of Newcastle. The economy of the area is based on agriculture and the tourist industry but new private housing estates have attracted a number of commuters. Hexham is well placed for schooling, leisure, rail, road and air links. The population is 97% White British with the remainder a mix of other ethnic groups. We cover approximately 180 square miles with a Practice boundary stretching 53 miles. The list size is approximately 9100.

We serve 9 nursing and residential homes and Hexham is considered an ideal place to retire to, so the population profile is weighted to the older patient. In contrast Hexham is also home to commuters who work in Newcastle, Durham or further afield.

While the Tyne Valley is generally considered to be relatively affluent, there are definite pockets of social deprivation and in Hexham this is most noticeably associated with the east end of the town. We also have areas of severe deprivation in the rural setting along with lack of facilities such as buses and local shops and post offices. Set in the rural Tyne Valley the practice accepts patients from both the town setting and the farming and rural communities.